

The Rating Criteria

***** Please take this page with you to the restaurant to use as a reference *****

***** If possible, please take photos of the ramp and other items of interest *****

(Our ratings are designed to provide information to the disabled and are not designed to uncover violations of the Americans with Disabilities Act. Some areas may be reviewed that are simply annoyances.)

_____ (1-5) Disabled Parking and Signage

- Start with 5 points.
- If there are no posted signs for the Disabled Parking spots, subtract .5.
- If the painted images on the concrete are not clearly visible, subtract .5.
- If there is no loading zone adjacent to the Disabled Parking spot, subtract 1.
- If you are driving a van and there is no Van Accessible spot, subtract .5.
- If the ramp is directly in front of the Disabled Parking space, subtract 1.
- If you cannot go directly from your car to the entrance without crossing a parking lot or a mall traffic lane, subtract 1.

_____ (1-5) Level Disabled Parking

- If the Disabled Parking spots are on level ground, rate it 5.
- If the Disabled Parking spots are on an incline, rate it 4.
- If the Disabled Parking spots are on a pronounced incline, rate it 2.5.

_____ (1-5) Close Disabled Parking

- If the Disabled Parking spots are directly in front of the restaurant, rate it 5 and go to the next rating.
- Otherwise, start with 5 points.
- If the Disabled Parking spots are within two businesses away from the restaurant, subtract .5.
- If the Disabled Parking spots are more than two businesses away from the restaurant, subtract another .5.

_____ (1-5) Disabled Parking Condition

- If the Disabled Parking spots (including access aisles) are in good condition (with no cracks or holes), rate it 5.
- If the Disabled Parking spots (including access aisles) are in fair conditions (with some cracking but no holes), rate it 4.
- If the Disabled Parking spots (including access aisles) are in poor condition (with cracking and holes), rate it 2.

_____ (1-5) Ramp Condition/Incline

- Start with 5 points.
- If there is no need for a ramp, rate it 5 and go to the next rating.
- Otherwise, If the ramp is in need of repair, subtract 2.
- If the ramp is on a pronounced incline, subtract 2.

_____ (1-5) Curb Cut Out Condition

- Start with 5 points.
- If there is a gap between the ramp and the sidewalk, subtract 1.
- If the cut out is in need of repair, subtract 1.
- If the ramp is simply adjacent to the sidewalk, without a curb cut out, subtract 2.

_____ (1-5) Front Door Accessibility

- Start with 5 points.
- If the front door swings open in such a way that you have to roll around it to access the entrance, subtract 2.
- If there is not adequate room between the edge of the sidewalk and the opened door, subtract 2.

_____ (1-5) Inside Navigation

- Start with 5 points.
- If there is not enough aisle space to navigate to other parts of the restaurant, subtract .5.
- If there is not a clear path to the bathroom, subtract 1.
- If there are self-serve food or drink stations, subtract .5.

_____ (1-5) Accessible Seating

- Start with 5 points.
- If there is an area of tables that is not accessible, subtract .5.
- If there is not adequate accessible seating, subtract 1.
- If the tables are not big enough to accommodate a wheelchair or power chair, subtract 1.

_____ (1-5) Restroom Accessibility

- Start with 5 points.
- If there are no grab bars, subtract 4.5, enter .5 in the restroom rating. No need to go on with this rating. This bathroom is inaccessible.

- If the handle to the bathroom is such that it cannot be opened with a closed fist, subtract 1.
- If the bathroom door is hard to open, subtract .5.
- If there is not enough room to turn around inside the bathroom, subtract 1.
- If the TP, soap, or paper towel dispenser is out of reach, subtract .5.
- If there is a stall door, and if it is difficult to close while inside the stall, subtract .5.
- If you cannot get in the stall and close the door, subtract 1.

Useful information to note in a review:

- Is the entrance a double door or a single door?
- Is there a second door or doors?
- If there is a second door, is the area between the first door(s) and the second door(s) cluttered with items in the pathway?
- Is the restroom single occupancy or not?
- Is there a side room for small groups?
- Is there an order line?
- If there is an order line, where is the menu in relation to the order line and the order counter?
- If there is an order counter, is it reachable from a wheelchair?
- If there is an order line, are there printed menus from which to order?
- If there is a payment counter, is it reachable from a wheelchair?